

Medication Assistance Program Patient Guidelines

These are your medicines that are available with the Pharmaceutical Companies' Patient Assistance Programs

Important! You must have a medical provider. This program is only for patients with NO insurance.

We must have a new, original prescription to start a new medicine. It must be written as the *brand* name. If you have already filled a prescription, bring the bottle so that we may copy the information. Then we will initiate a request to your doctor to authorize the continuing of this medicine with our program.

Each company will have specific financial documents for proof of income and other eligibility requirements for qualification. All applications require Patient signatures as well as the Prescriber's signatures. With your written approval, the medication assistance RN can sign the applications for you (in most cases). This will save you a trip back to our office to sign forms and will speed up the process of acquiring the medication.

Be sure to ask your medical provider for samples to get you started. It could be 30 days (or more) before your first filled prescription is ready to pick up. After you start getting the medicine through us, you will get a 90 day supply for up to one year. If you have less than a 10 day supply left on your medication between refills, call us to be sure we have the refill started. Be aware, when you have your last refill you will need a new prescription, a new application and updated financial information in order to re-qualify.

All medications (with a rare exception) will be delivered to the Project Access site. We will notify you by phone when the meds are ready for pick up. *Be sure we always have a current phone contact.* Bring your Project Access Card, or other ID. You may be asked to show ID. If you need to send someone else to pick up your meds, they need to be listed on your assistance application. In a pinch someone else can pick medications up for you but you must write a note (signed by you) stating the person's name who will be picking it up. The person picking up may also be asked to show ID.

Med Pick- up Days/Time: Tues 9:00am-4:00pm and Thurs 9:00am-4:00pm. If necessary, you might be able to pick up meds on a different day but you must call first for approval.

You will be asked for a donation each time you pick up medications. Budget for a \$10.00 donation per medication every 3 months, or \$25.00 total for 3 or more medicines at a time. Although this program does not require a fee, and you will not be denied help, the survival of this program could be at risk without your contributions.

It is important that you notify us ASAP if:

- You have any changes in your medications such as being discontinued, or dosage change
- You have change in income/financial status, including number of persons dependent on that income
- You have acquired pharmacy insurance benefits
- You receive medication through another program or site
- You receive updates or changes from the pharmaceutical company regarding your medications
- You have received the wrong medication or the wrong dose
- You have changed medical providers

We are glad to be of assistance to you. Now let's get started! ☺

Thank you,

The Project Access Nurses